Application/Control Number: 10/016,867 Page 2

Art Unit: 2416

## **DETAILED ACTION**

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Mr. Ryan S. Loveless on January 22, 2009.

2. The application has been amended as follows:

## **IN THE SPECIFICATION:**

On page 16, line 18, the phrase "software configured to process information." has been replaced by --- software configured to process information, such as logic embodied on a computer readable medium. ---.

## **IN THE CLAIMS:**

In claim 1, line 9, the limitation "user endpoint and not as a result of a voluntary disconnection by a user of the first endpoint; and" has been replaced by --- user endpoint by failing to receive a termination message, the termination message indicating that the communication session was ended voluntarily; ---.

In claim 1, line 11, the limitation "a predetermined time period." has been replaced by --- a predetermined time period; and

transferring the communication session with the second endpoint from the first endpoint to a third endpoint if the keep alive signals do not resume within the predetermined time period. ---.

Art Unit: 2416

Claim 4, line 1, the limitation "The method of Claim 2," has been replaced by --The method of Claim 1, ---.

Claim 5, line 1, the limitation "The method of Claim 2," has been replaced by --The method of Claim 1, ---.

In claim 11, line 8, the limitation "the user of the first endpoint." has been replaced by --- the user of the first endpoint, the reestablishing comprising:

instructing the first endpoint to reset;

waiting a predetermined period of time for the first endpoint to reset; and reestablishing the communication session between the first endpoint and the second endpoint if the first endpoint successfully resets during the predetermined period of time. ---.

Claim 14, line 1, the limitation "The method of Claim 13," has been replaced by -- The method of Claim 11, ---.

In claim 16, line 9, the limitation "first user endpoint and not as a result of a voluntary disconnection by a user of the first endpoint; and" has been replaced by --- first user endpoint by failing to receive a termination message, the termination message indicating that the communication session was ended voluntarily; ---.

In claim 16, line 11, the limitation "predetermined time period." has been replaced by --- predetermined time period; and

transfer the communication session with the second endpoint from the first endpoint to a third endpoint if the keep alive signals do not resume within the predetermined time period. ---.

Application/Control Number: 10/016,867 Page 4

Art Unit: 2416

Claim 21, line 1, the limitation "The communication device of Claim 17," has been replaced by --- The communication device of Claim 16, ---.

Claim 22, line 1, the limitation "The communication device of Claim 17," has been replaced by --- The communication device of Claim 16, ---.

Claim 25, line 1, the limitation "The communication device of Claim 17," has been replaced by --- The communication device of Claim 16, ---.

In claim 32, line 9, the limitation "user endpoint and not as a result of a voluntary disconnection by a user of the first endpoint; and" has been replaced by --- user endpoint by failing to receive a termination message, the termination message indicating that the communication session was ended voluntarily; ---.

In claim 32, line 11, the limitation "a predetermined time period." has been replaced by --- a predetermined time period; and

transferring the communication session with the second endpoint from the first endpoint to a third endpoint if the keep alive signals do not resume within the predetermined time period. ---.

Claims 2, 13, 17, and 33 have been cancelled.

## Allowable Subject Matter

3. The following is an examiner's statement of reasons for allowance:

Regarding claims 1, 16, and 32, the prior art fails to teach a combination of the steps of:

determining that the interruption in keep alive signals resulted from failure of the first user endpoint by failing to receive a termination message, the termination message indicating that the communication session was ended voluntarily; and

transferring the communication session with the second endpoint from the first endpoint to a third endpoint if the keep alive signals do not resume within the predetermined time period, in the specification as recited in the claims.

Regarding claim 11, the prior art fails to teach a combination of the steps of: instructing the first endpoint to reset;

waiting a predetermined period of time for the first endpoint to reset; and reestablishing the communication session between the first endpoint and the second endpoint if the first endpoint successfully resets during the predetermined period of time, in the specification as recited in the claim.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to TOAN D. NGUYEN whose telephone number is (571)272-3153. The examiner can normally be reached on M-F (7:00AM-4:30PM).

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, William Trost can be reached on 571-272-7872. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Application/Control Number: 10/016,867 Page 6

Art Unit: 2416

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/T. D. N./ Examiner, Art Unit 2416

/William Trost/
Supervisory Patent Examiner, Art Unit 2416